

TILAK MAHARASHTRA VIDYAPEETH
Bachelor of Social Work (B.S.W.)
MAY - 2026
Fourth Semester
Sub : Communicative English (BSW23-405)

Date: 26/05/2026

Marks: 30

Time: 10.00 am to 11.30 am

Instructions: 1) All questions are compulsory

Q.1 Fill in the blanks by choosing correct alternative (05)

1. Which of these is a component of body language?
a) facial expressions b) speech c) emails d) none of these
2. Writing letters is a part of _____ communication.
a) verbal b) non-verbal c) both of these d) none of these
3. Which is a sign of nervousness during a speech?
a) Speaking confidently b) Making eye contact c) Fidgeting hands d) Using gestures naturally
4. Which of these is a barrier to effective communication?
a) noise b) feedback c) listening d) clarity
5. A good speaker should _____.
a) use difficult and complex language b) speak very fast c) maintain good eye contact d) none of these

Q.2 Answer the following in detail: (Any one) (10)

- 1) Explain the features of an effective presentation. Provide tips to improve presentations.
- 2) Discuss the importance of body language in communication.
- 3) What are the attributes of a good speaker?

Q.3 Write Short Notes: (Any three) (15)

- 1) Importance of articulation
 - 2) Tips to face a job interview well
 - 3) LSRW in communication
 - 4) Factors affecting group communication
 - 5) Role of voice and accent in communication
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