

TILAK MAHARASHTRA VIDYAPEETH, PUNE**BBA IN HOSPITALITY & TOURISM (BBAHT) (124)****EXAMINATION: MAY- 2026****FIFTH SEMESTER****Subject : House Keeping - V (124503)****Date: 29/05/2026****Total Marks: 30****Time: 10.00 am to 11.30 am**

Instructions: 1) Each question carries equal marks.
2) Attempt any 06 questions

- Q. 1** Write a note on training needs of Housekeeping employees. (05)
- Q. 2** List and explain in brief types of ceilings of your choice (Any 5) (05)
- Q. 3** What is renovation with regards to star hotels? List and explain in brief types of renovation. (05)
- Q. 4** List types of wall coverings of your choice. (Any 2) (05)
- Q. 5** Explain in brief ; (05)
1. Redecoration 2. Remodeling 3. Refurnishing 4.Restoration 5.renovation
- Q. 6** How is study of ergonomics important and relevant to housekeeping department in a star hotel? (05)
- Q. 7** List down the different uses of information technology used in housekeeping operations in star hotels (05)
- Q. 8** List the duties of the New Executive Housekeeper related to planning and organizing housekeeping operations in a preopening property . (05)
- Q. 9** Housekeeping operations are turning eco friendly. Justify (05)
- Q. 10** Write a note on how motivation relates positively to productivity of Employees in the housekeeping department. (05)