

TILAK MAHARASHTRA VIDYAPEETH, PUNE

B. Sc. IN HOSPITALITY AND TOURISM (757)

EXAMINATION: MAY- 2026

FIRST SEMESTER

Subject : - House Keeping-I (757103)

C/CB
60:40

Date: 30/05/2026

Total Marks: 60

Time: 10.00 am to 12.30 pm

Instructions: 1) Each question carries equal marks.
2) Attempt any 06 questions

- Q. 1** Explain in detail co-ordination required of any 2 departments of your choice with Housekeeping Department in daily operation of a star hotel. **(10)**
- Q. 2** Write the detailed note on 'Importance and Role of Housekeeping department in star hotels **(10)**
- Q. 3** Draw a neat well labeled Layout of the Housekeeping department and explain each section in brief. **(10)**
- Q. 4** With the help of a neat flowchart, explain classification of cleaning equipments citing suitable examples. **(10)**
- Q. 5** List and explain the duties and responsibilities of the Linen supervisor of a star hotel **(10)**
- Q. 6** With the help of a neat flowchart, draw the organizational hierarchy of a large star hotel. **(10)**
- Q. 7** List the factors to be considered while purchasing of cleaning agent. **(10)**
- Q. 8** Explain the following in 2-3 sentences : **(10)**
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|------------|----------------------------|---------------|-----------------|
| 1. Caddy | 2. Back of the house areas | 3. Abrasives | 4. Linen |
| 5. Buffing | 6. VIP | 7. Seamstress | 8. Floor Pantry |
| 9. Dirt | 10. Cloak room | | |