

Q. 4. Answer the following in detail. (Solve any 6) (30)

1. Explain the concept of MIS.
2. Write a note on types of decisions.
3. Describe the Rubenstein and Herbertson's model of decision-making.
4. Explain the characteristics of a system.
5. What are the imitations of Herbert-Simon's model?
6. Describe CRM in detail.
7. What are the roles of MIS in an organization?

Q. 5. Answer the following in detail. (Solve any 1) (10)

1. Explain the attributes of information.
 2. What are the principles of management According to Henri Fayol?
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