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BACHELOR OF COMPUTER APPLICATIONS (B.C.A.)/
BACHELOR OF SCIENCE

EXAMINATION : DECEMBER - 2025

SEMESTER - III

Sub: Principles and Practice of Management-II (PPM-II) (BCA –23-304/BSC24-304)

Date: 26/12/2025

Total Marks:60

Time: 2.00 pm to 4.30pm

Instructions:

1. All questions are compulsory unless and otherwise stated.
2. Bold figures to the right of every question are the maximum marks for that question.
3. Candidates are advised to attempt questions in order.
4. Answers written illegibly are likely to be marked zero.
5. Use of scientific calculators, Log tables, Mollier Charts is allowed.
6. Draw neat and labeled diagrams wherever necessary.

Q.1. Fill in the blanks.

(5)

1. ----- is not an internal source of recruitment.
 - a) Promotions
 - b) Transfers
 - c) Campus recruitment
 - d) referrals
2. A key characteristic of directing is that it is -----
 - a) static
 - b) irregular
 - c) continuous
 - d) optional
3. The main purpose of feedback in communication is to -----
 - a) Confuse the sender
 - b) Complete the process
 - c) Delay the message
 - d) none
4. ----- leadership style involves full control by the leader with no input from subordinates.
 - a) Autocratic
 - b) Democratic
 - c) Laissez-faire
 - d) Participative
5. Controlling is a -----
 - a) One-time function
 - b) Static function
 - c) Continuous function
 - d) Planning technique

Q.2. State True/False

(5)

1. Control is backward looking
2. Campus recruitment is internal type of recruitment
3. Stress is the natural reaction of body when challenges occurs
4. A key characteristic of directing is that it is continuous
5. Staffing ensures the right person is in the right job

Q.3. Answer the following in short. (Solve any 5)

(10)

1. Define motivation?
2. What is staffing?
3. What is encoding & decoding in relation with communication?
4. What is Quality of working life(QWL)?
5. What are the causes of stress?
6. What is job enrichment?

Q. 4. Answer the following in detail. (Solve any 6) (30)

1. What is the importance of training and development?
2. Explain the nature of directing
3. What is the importance of staffing?
4. What are the advantages of Total Quality management?
5. Explain steps in control process
6. What is the path goal theory of leadership?
7. What are the benefits of ISO 900?

Q. 5. Answer the following in detail. (Solve any 1) (10)

1. Explain the Maslow's need of hierarchy theory
 2. What are the qualities of good leader?
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