

Sub.: Essential Conducts in Aviation (BBA23-AV 416)

Time: 10.00 am To 12.30 pm

$$\overline{1/2}$$

Q. 4. Answer in detail (Any Two) (20)

1. Health & Grooming
2. List 5 importance's of good communication skills
3. Types of nonverbal communications
4. Necessary aspects of an effective email

Q. 5. Case study (15)

Many debates & discussions have happened in history if airlines managed by governments are better than privately owned airlines.

Questions:

1. Advantages and disadvantages of an Airline Managed by the government. Give Examples
 2. Advantages and disadvantages of an Airline Managed by a private company. Give Examples
 3. Name 5 presently operating airlines in India with their airline codes and state if they are government or privately owned.
-