

Sub.: Airline Safety & Security (BBA23-AV 415)

Time: 10.00 am To 12.30 pm

2) Figures to the right indicate full marks.

(05)

5. Full Form of SOP is
- | | |
|---------------------------------|--------------------------|
| a) Standard Operating Procedure | b) Safety Over Profit |
| c) Safety only when possible | d) Service Of Passengers |

(05)

5. In aviation safety is more important than profitability
a) True b) False

(15)

5. Security tools used in protecting theft and identification of aircargo

Q. 4. Answer in detail (Any Two) (20)

1. Importance of vehicle access and management.
2. Where and by Whom is the use of iris recognition access control suitable.
3. List the top 10 passenger safety tips
4. Passenger Gratification

Q. 5. Case study (15)

With reference to the Video of IC 814 Shown answer the following

Questions:

1. Name the below people during the hijack.
 - A) Who was the PM of India at that time.
 - B) Name the Captain of the Flight.
 - C) Name the Passenger who was killed in the incident.
2. Briefly describe the incident from 1st point of departure to final destination city.
3. How many passengers, crew and hijackers were there on the flight. What were the initial demands of the hijackers?
