

TILAK MAHARASHTRA VIDYAPEETH, PUNE
BACHELOR OF BUSINESS ADMINISTRATION (B.B.A.)

EXAMINATION: MAY- 2025

SEMESTER - IV

Sub.: Organizational Behaviour - II (BBA15-415)

Date : 23/05/2025

Total Marks : 60

Time: 2.00 pm to 4.30pm

Instructions: 1) All questions are compulsory.
2) Figures to the right indicate full marks.

Q. 1. Choose the most appropriate option. (05)

- Who among the following developed the scientific approach for management?
 - A. Maslow
 - F.W Taylor
 - Henry Fayol
 - Elton Mayo
- A successful manager always believes that
 - Technical skills are important, but not sufficient alone to achieve success
 - The most and only important thing for accomplishing the goals of the organisation are technical skills only
 - Interpersonal skills are not that essential
 - Human behaviour does not create effectiveness
- Which of the following is known as an event where personal and social relations are developed spontaneously in the network?
 - Government organisation
 - Informal organisation
 - Formal organisation
 - Business organization
- Which of the following is the social invention for achieving targets through the efforts of the whole group?
 - Management
 - Behaviour
 - Organisation
 - Leadership
- Which of the following is the event of encouraging people to action to achieve their targets?
 - Motivation
 - Bonus
 - Promotion
 - Performance-based incentive

Q. 2. State True / False (05)

- Increased innovation and creativity should be positively addressed by modern-day managers to avoid negative outcomes.
a) True
b) False
- Organizational behavior is affected by its people, technology and environment.
a) True
b) False
- Organizational behavior is science as well as art.
a) True
b) False
- Organizations are always static in nature.
a) True
b) False
- Agreeableness, emotional stability, easygoing, friendly, and courage are the big 5 personality traits.
a) True
b) False

Q. 3. Write Short notes on (Any Three) (15)

1. Life cycle of a team
2. Organizational Structure
3. Types of leaders
4. Process of change
5. Matrix organization

Q. 4. Answer in detail (Any Two) (20)

1. What are the ingredients of an effective team?
2. What are the various leadership styles used by promising leaders?
3. Define Change. How can resistance to change be overcome?
4. Define Organizational conflict. What are the various types of organizational conflicts?

Q. 5. Case study (15)

There was a group of employees in a manufacturing company. These employees used to stay in the same locality, but their wives were enemies of each other. The company wanted these employees to work in the same group. But they were reluctant since their wives were not in good terms with each other.

Question

- 1) What should the employees do in this situation? Elaborate your answer.
 - 2) Should the employees obey the company instructions or their wives moods?
 - 3) Suggest a title to this situation.
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