

TILAK MAHARASHTRA VIDYAPEETH, PUNE
BACHELOR OF COMPUTER APPLICATIONS (B.C.A.)
EXAMINATION : JUNE-2025
SEMESTER - VI
Sub: Organizational Behavior (BCA – 643-18)

Date : 05/06/2025**Total Marks : 60****Time: 10.00 am to 12.30 pm**

Instructions:

1. All questions are compulsory unless and otherwise stated.
2. Bold figures to the right of every question are the maximum marks for that question.
3. Candidates are advised to attempt questions in order.
4. Answers written illegibly are likely to be marked zero.
5. Use of scientific calculators, Log tables, Mollier Charts is allowed.
6. Draw neat and labelled diagrams wherever necessary.

Q.1. Fill in the blanks.**(05)**

1. During _____ stage, the child learns to separate himself from the environment and initially classifies objects through the use of symbols and words.
 - a) Sensorimotor
 - b) Pre-operational
 - c) Concrete Operational
 - d) Formal Operation
2. _____ is normally associated with an individual's sociability and interpersonal orientation.
 - a) Authoritarianism
 - b) Locus of Control
 - c) Machiavellianism
 - d) Introversion and Extroversion
3. In _____ stage, reasoning can take place on abstract as well as concrete levels.
 - a) Sensorimotor
 - b) Pre-operational
 - c) Concrete Operational
 - d) Formal Operation
4. _____ refers to feeling of like or dislike of one-self.
 - a) Authoritarianism
 - b) Self-esteem
 - c) Machiavellianism
 - d) Introversion and Extroversion
5. _____ stage of personality is between ages 0-2 years.
 - a) Sensorimotor
 - b) Pre-operational
 - c) Concrete Operational
 - d) Formal Operation

Q.2. State True/False.**(05)**

1. Collegial model is an extension of supportive model.
2. Type theories place personalities into clearly identifiable categories.
3. A trait is understood as a predisposition to respond in an equivalent manner to various kinds of stimuli.
4. Job satisfaction does not refer to one's feeling towards one's job.
5. Flexible people are relatively adaptive to change, somewhat free and open and responsive towards others.

Q.3. Answer the following. (Solve any 5) (10)

1. Define organizational behavior.
2. List the terminal values.
3. Define Attitude.
4. What is extrinsic motivation?
5. Define stress.
6. What is power motivation?

Q. 4. Answer the following in detail. (Solve any 6) (30)

1. Describe the custodial model.
2. Explain six-step rational decision-making model.
3. What is Trait theory of personality?
4. What are Jean Piaget's 'cognitive' or 'conscious' stages of personality development?
5. Describe Maslow's Hierarchy of Needs.
6. Explain Attribution Theory
7. What are the steps involved in process of organizing?

Q. 5. Answer the following in detail. (Solve any 1) (10)

1. What are the types of personal Approaches to Stress Management?
 2. Write a note on key group concepts.
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