

Q.3. Answer the following. (Solve any 5) (10)

1. What is Overhead Cost Controlling?
2. Describe personnel development function.
3. What is overhead orders subsystem?
4. Describe Warehouse Management.
5. What is Personnel Administration?
6. Describe plant maintenance warranty claims tracking.

Q. 4. Answer the following in detail. (Solve any 6) (30)

1. Explain MIS in short.
2. What is DSS?
3. Explain Data Mining.
4. What is Package evaluation?
5. Explain implementation team training phase.
6. Describe Gap analysis.
7. Explain the concept of business process reengineering.

Q. 5. Answer the following in detail. (Solve any 1) (10)

1. Why are ERP packages being used now?
 2. Describe benefits of ERP in detail.
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