

TILAK MAHARASHTRA VIDYAPEETH, PUNE
BACHELOR OF COMMERCE (B.COM)

EXAMINATION – MAY - 2025

FIRST SEMESTER

Subject: Functional English (BCOM19-104F)

Date: 16/05/2025

Marks :100

Time: 10.00 am to 1.00 pm

Instructions: 1) All questions are compulsory.
2) Figures to the right indicate full marks.

Q. 1. Read the passage carefully and answer the questions given below: (10)

Psychology is the study of human behaviour of how people behave and why they behave in just the way they do. Its chief purpose is to know more about human nature and human activity. In the past psychology was defined as the science of soul or mind but it is not possible to have any direct knowledge of the soul or mind. Whole behaviour is objective and can be observed, both soul and mind are just assumptions, and even if we agree that they are justifiable assumptions, they cannot be observed and are not a proper object of scientific study. Later psychology was defined as the science of consciousness or conscious experience, but nobody has been able to say what makes us conscious of things and people around us, and in any case there are a number of things an individual does without being aware of them. Many people bite their nails or move their heads and are surprised when their attention is drawn to these acts. They perform them unconsciously. Besides, anybody's experiences are from his own private and personal world into which others cannot enter. It is known directly only to him who has that experience. But a person's behavior is open to everybody to observe, it can be directly studied and it is better to confine the study of psychology to behaviour alone, to those activities of the individual which can be observed, compared and analyzed by all. It is a systematic study of all that man does in response to his world of things and persons.

Questions :-

A. Find the words from the passage that are similar in meanings to the following:

- (a) character
- (b) guesses
- (c) individual
- (d) orderly

B. State whether the following statements are true or false:

- (a) In the past psychology was defined as the science of body.
- (b) Behavior is objective and can be observed.
- (c) Many people bite their nails consciously.
- (d) Psychology is the systematic study of human behavior

C. Answer the following questions:

- (a) Can a person's behavior be observed directly? If so how?
- (b) Give a appropriate title to this passage.

Q. 2. Give short responses to the following (20)

1. Express your opinion – Is reel making worth risking one's life?
2. If you are in office and get a phone call from an angry client or customer, what would you say to them so that they calm down?
3. Politely decline your neighbour's invitation for a party.
4. You have been facing some issue at work. How would you begin the conversation with your boss to make them aware about the situation?
5. If you have to borrow your friend's mobile to make a phone call, how would you ask them?
6. In an office party, if you are late and wish to join an ongoing conversation, what would you say?
7. If a stranger asks you for directions to reach some place, what would you say to help them?
8. Agree or disagree with this statement with a valid reason – As compared to Cricket, the sports persons of other games are not appreciated as much.
9. If someone asks your opinion about the Education system of our nation, what would you say?
10. How would you introduce yourself informally to a group of common friends?

Q. 3. Write a brief dialogue on the situations given below. (10)

1. Your company wishes to organize a party for all clients and staff members on account of Diwali. To hire an event manager, write a dialogue between you and him/her giving them details of the party and asking for relevant information.
2. Write a dialogue between you and another student discussing the project that you have to work upon as a team.

Q. 4. Do as directed (10)

1. Shyam runs quickly.(underline the adverb)
2. Mount Everest is the highest peak in the world.(Change the degree)
3. It is a very wonderful opportunity.(change to exclamatory sentence)
4. It is a very wonderful opportunity.(change to exclamatory sentence)
5. The fox said , " These grapes are sour"(change to indirect speech)
6. Men who worked hard enjoy life fully.(name the part of speech of the underlined word)
7. Rama is as old as _____ (I, Me)
8. She always _____(speak) softly. (Use the correct form of Verb)
9. The boy fell _____ the bicycle.(use the correct prepositions)
10. Who is _____ girl sitting there?(the , a ,an)

Q. 5. Write a letter (20)

1. Write a letter to the chief of municipal corporation explaining the issue of overgrowth of trees in and around your housing society.
2. Write a letter to your friend who recently went on a trip with his family. Inquire details about the trip such as how to reach there, how much time does it take, what are the costs of stay and other related costs, famous tourists places and any other important things to keep in mind while visiting the place.

Q. 6. Write a paragraph on the given topics (20)

1. First impression is the last impression
2. Importance of Me-time

Q. 7. Write an essay on any one of the following (10)

1. Unusual ways to celebrate birthdays
2. Beauty lies in the eyes of the beholder
3. Issue of Waste Management in urban areas
