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BACHELOR OF COMMERCE (B.COM)
EXAMINATION:- DECEMBER- 2024
SECOND SEMESTER

Subject: Organizational Development (BCOM23-203)

Date: 13/12/2024

Total marks: 60

Time: 10.00 am to 12.30 pm

Instructions: 1) Attempt all Questions 2) Figures to the right indicate full marks

Q. 1) Answer the multiple-choice questions. (Any 10) (10)

1. _____ is the process of deciding a course of action to take among several options in order to accomplish a desired result or objective
 - a) Communication
 - b) Making Decisions
 - c) Interpersonal Behaviour
 - d) Alienation
2. The full form of CHRO is _____ Human Resource Officer
 - a) Central
 - b) Chief
 - c) Clerical
 - d) Conventional
3. "Creating competent _____ is a fundamental component of OD."
 - a) Followers
 - b) Leaders
 - c) Both of these
 - d) None of these
4. A credit union is a type of financial cooperative that provides traditional _____ services.
 - a) entertainment
 - b) hospitality
 - c) educational
 - d) financial
5. The 'W' in the word SWOT stands for:
 - a) Worry
 - b) Weakness
 - c) Work
 - d) Wonder
6. The Key Figures of Human Relations Theory
 - a) Elton Mayo
 - b) Douglas McGregor
 - c) Frederic Herzberg
 - d) Abraham Maslow
7. The Top-Level Management is also known as the _____ level.
 - a) Strategic
 - b) Tactical
 - c) Operational
 - d) None of these
8. _____ is essential in order to reach mutually agreeable solutions.
 - a) Organizational Culture
 - b) Ethical Behavior
 - c) Group Dynamics
 - d) Conflict Resolution
9. _____ is used to refine interventions and inform future initiatives.
 - a) Learning
 - b) Feedback
 - c) Intervention
 - d) Diagnosis
10. In _____, tasks are arranged in accordance with particular lines, goods, or product categories
 - a) Geographic Departmentation
 - b) Customer Departmentation
 - c) Product Departmentation
 - d) Matrix Departmentation

11. _____ are those that offer both individual and community members medical services and treatment.
 - a) Healthcare Organizations
 - b) International Organizations
 - c) Professional Associations
 - d) Worker's Association
12. The term Span of Control is also known as _____.
 - a) Span of Organization
 - b) Span of Production
 - c) Span of Administration
 - d) Span of Management
13. An organization's most valuable resource is its _____.
 - a) Machinery
 - b) Workforce
 - c) Capital
 - d) Directors

Q. 2) Short Note (Any 3)

(15)

1. Divisionalization
2. Process in organizing
3. Classical theories
4. Features of Bureaucracy
5. Factors effecting organization effectiveness

Q. 3) Answer in 150 words (Any2)

(20)

1. Explain the need and motives to study the organization.
2. Explain Individual Behaviour in organization in detail.
3. Describe the Decision-Making process in detail.
4. State the challenges in Organizational Behavior.

Q. 4) Answer in 300Words (Any 1)

(15)

1. Explain in detail Line and staff organization.
2. Explain types and Characteristics of organizations.
3. Write a note on Creativity, leadership, motivation and organization development.

मराठी रूपांतर

सूचना : १) सर्व प्रश्न अनिवार्य
२) उजवीकडील अंक पूर्ण गुण दर्शवितात.

प्र. १ खालील प्रश्नांचे योग्य पर्याय निवडा. (कोणतेही १०)

(१०)

१. ही इच्छित परिणाम किंवा उद्दिष्ट सध्या करण्यासाठी अनेक पर्यायांपैकी कृतीचा मार्ग ठरवण्याची प्रक्रिया आहे.
 - अ) संप्रेषण
 - ब) निर्णय घेणे
 - क) अंतर्व्यक्तिक किंवा परस्पर वर्तन
 - ड) दुरिभाव
२. सी. एच. आर. ओ चे पूर्ण स्वरूप म्हणजे ह्युमन रिसोर्स ऑफिसर.
 - अ) सेंट्रल
 - ब) चीफ
 - क) क्लेरिकल
 - ड) कन्वेन्शनल

प्र. २ टीपा लिहा (कोणतेही ३)

(१५)

१. प्रभागीकरण
२. आयोजन प्रक्रिया
३. शास्त्रीय सिध्दान्त
४. नोकरशाहीची वैशिष्ट्ये
५. संस्थेच्या प्रभावितेवर परिणाम करणारे घटक

प्र. ३ खालील प्रश्नांची १५० शब्दांत उत्तरे द्या (कोणतेही २)

(२०)

- १ संस्थेचा अभ्यास करण्याची गरज आणि हेतू स्पष्ट करा.
- २ संस्थेतील वैयक्तिक वर्तनाचे तपशीलवार वर्णन करा.
- ३ निर्णय घेण्याच्या प्रक्रियेचे तपशीलवार वर्णन करा.
- ४ संघटनात्मक आव्हानांचे वर्णन करा

प्र. ४ खालील प्रश्नांची ३०० शब्दांत उत्तरे द्या (कोणतेही १)

(१५)

- १ पदपंक्ती आणि कर्मचारी संघटना तपशीलवार स्पष्ट करा.
- २ संस्थांचे प्रकार आणि वैशिष्ट्ये स्पष्ट करा.
- ३ सर्जनशीलता , नेतृत्व, प्रेरणा आणि संस्था विकास यावर टीप लिहा.
