

- a) expressions b) thinking c) knowledge d) mind
3. To get the information from client skills are important.
a) questioning b) thinking c) practice d) professional
4. If client is sharing his problem in detail then social worker has to use.....skill
a) social b) active listening c) reading d) writing
5. is barrier in communication.
a) money b) message c) peace d) noise

Q.2 Answer in detail. (Any one) (10)

- 1) Why skills are important in social work?
- 2) Which two factors are essential in communication?
- 3) How social worker can use problem solving skills in practice?

Q.3 Write short notes. (Any three) (15)

- 1) Profession
- 2) Need of documentation
- 3) Importance of networking skills
- 4) Concept of Team work
- 5) Challenges in decision making
