

Sub: Organizational Behavior (BCA – 643-18)

Time: 10.00 am To 12.30 pm

1. All questions are compulsory unless and otherwise stated.
2. Bold figures to the right of every question are the maximum marks for that question.
3. Candidates are advised to attempt questions in order.
4. Answers written illegibly are likely to be marked zero.
5. Use of scientific calculators, Log tables, Mollier Charts is allowed.
6. Draw neat and labelled diagrams wherever necessary.

(05)

5. The state of _____ causes lot of tension and conflict to the individual.
- a) Unacceptability b) Incomparability
- c) Uncertainty d) None of these

(05)

3. Being in good physical condition will help one deal more effectively with stress.

Q.3. Answer the following. (Solve any 5) (10)

1. Define Job satisfaction.
2. What is intrinsic motivation?
3. Define perception,
4. What do you mean by physiological needs?
5. Define value.
6. What is self-actualization?

Q. 4. Answer the following in detail. (Solve any 6) (30)

1. What are the leadership traits?
2. Explain 'leader centered' leadership style.
3. What is Matrix organization?
4. Explain the determinants of cohesiveness.
5. What is adaptive subsystem?
6. Describe the ingredients of effective team.
7. What do you mean by self managing teams?

Q. 5. Answer the following in detail. (Solve any 1) (10)

1. Explain the types of organizational conflicts.
 2. Write a note on life cycle of a team.
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